

COGNOS TRAINING



GET STARTED.
GET ASSISTANCE.
GO FURTHER.

COGNOS EDUCATION ROADMAP – TRAINING WHEN YOU NEED IT

Your Cognos solution will deliver the performance, information, and business advantage you want on time and on budget.

Cognos Training Services ensures a successful and efficient deployment plan. This plan includes the proper training at the right time, working closely with your project managers to tightly integrate this strategy with implementation rollout.

There are 3 key phases of the Cognos Approach where training is critical for Success:

- Define and Plan
- Design and Build
- Deploy

DEFINE AND PLAN

To help prepare for the first stages of your project, your project team will need initial training on core product competencies. This will enable them to better understand the development, implementation and deployment requirements during subsequent stages of the project.

AUDIENCE	TRAINING GOAL	COGNOS OFFERINGS
Project Team Managers	See how and where maximum business ROI can be obtained. Ensure overall project plan is realistic and that the project can be delivered on time and on budget. Activity: Understand project participation and requirements. High-level project plans.	FastTrack Training Cognos Consulting Services (one-on-one knowledge transfer)
Project Team Administrators	Ensure a better understanding of the development, implementation and deployment requirements during subsequent phases of the project. Ensure efficient application of performance, integration and minimize risk of the “unknown”. Activity: Establish core product competency and troubleshooting skills.	Role-based training for Administrators.

DESIGN AND BUILD

In the Design and Build stages your modelers, professional authors, developers, and initial business authors (user champions) will need training to help with planning and delivery, model design, portal design, and usability acceptance.

AUDIENCE	TRAINING GOAL	COGNOS OFFERINGS
Project Team Managers	Ensure design will delivery on strategic business requirements. Activity: Detail project and training plans.	Engage a training manager to help develop a plan.
Project Team Technical	Reduce costly on-the-job learning curve and project delays. Activity: Understand best practices in project lifecycle, design ad architecture.	Modeler, Author, and Developer role-based classroom training.
Project Team Business Users	Through testing, ensures application delivers required business functionality. Ability to articulate further requirements and needs. Activity: Initial business stakeholders. Establish Cognos product or application competency.	Author and consumer courses. Available as classroom or e Learning.

DEPLOY

To help accelerate adoption, it is critical to train your business users prior to deployment.

AUDIENCE	TRAINING GOAL	COGNOS OFFERINGS
Business Users	Shorten on-the-job learning cycle. Speed adoption of application. Reduce reliance on help desk. Maximize ROI by getting it out there! Activity: All business users establish core product or application competency.	Author and consumer courses. Available as classroom or e Learning. Both can be customized with your data to help further accelerate the learning curve.

ENTERPRISE TRAINING SOLUTIONS

Cognos offers an Enterprise Training License (ETL) for organizations that need to provide training to hundreds or thousands of users on an ongoing basis. Enjoy “unlimited use” of our awarding-winning classroom and e-Learning materials and the ability to customize them with your data and IT environment.

LET US HELP YOU

We believe an effective training program reduces the time it takes for users to learn and adopt new technology and will lead to greater satisfaction overall. Whether you choose to attend public training or deliver your own training, let Cognos Training Services assist you in developing comprehensive and economical training plans to meet your needs. To learn more or find a Training Services contact near you, visit <http://support.cognos.com/training/>.



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