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Cognos Products and 64-Bit Architecture

Operating Systems

Cognos 32-bit products (with the exceptions of Cognos Controller and Cognos Planning) are supported on the following 64-bit operating system kernels, but must be configured to run using 32-bit run time libraries:

- HP-UX Itanium, as a 32-bit (native mode) application
- IBM AIX 64-bit
- Sun Solaris 64-bit SPARC
- HP-UX 64-bit PA-RISC
- Linux Red Hat 64-bit pSeries
- Linux Red Hat 64-bit AMD
- Linux SUSE 64-bit AMD
- Windows 64-bit AMD

Note:

For Cognos Finance this applies for the Microsoft Windows operating systems only.

For Cognos Series 7, this does not apply for Linux operating systems or HP-UX operating systems running on Itanium hardware.

For Cognos Controller, the application server is only supported on 32-bit Windows.

Customers can use our Cognos products on 64-bit operating system kernels (configured to run using 32-bit run time libraries) based on the claims of 32-bit support by the operating system and chip vendors, subject to the conditions described at: http://support.cognos.com/supported/en/support/products/unsupported_policy.html.

This applies to:

- Windows 64-bit Intel
- Linux Red Hat 64-bit Intel

Testing at Cognos has shown that the following 64-bit environments do not successfully run our 32-bit applications:

- Windows 64-bit Itanium
- Sun Solaris x86-64

Data Sources

Cognos supports 64-bit data sources via 32-bit connectivity, provided, the vendors' 32-bit client technology is certified by them to connect to their 64-bit editions. Cognos Controller is an exception and is only supported with 32-bit databases and connectivity.

