

IBM Cognos TM1 Performance Optimization Health Check

IBM Cognos TM1 has proven successful in thousands of customer implementations, putting financial managers in complete control of their performance data. As a complementary application to the Cognos product suite of IBM Cognos 8 Planning, IBM Cognos 8 Controller, and IBM Cognos 8 Business Intelligence, Cognos IBM TM1 gives businesses enhanced capabilities to analyze and optimize their financial performance. To help businesses maximize their investment in this powerful application, Cognos Professional Services offers the IBM Cognos TM1 Performance Optimization Health Check.

What is the IBM Cognos TM1 Performance Optimization health check?

As one of the Review work packages under **IBM Cognos Guardian Services**, the Cognos TM1 Performance Optimization Health Check enables you to get the most from your Cognos TM1 implementation. The service provides a comprehensive post-implementation review of your TM1 application.

With powerful features like its industry-leading OLAP engine and real-time analytics, it's important to identify the many opportunities to optimize IBM Cognos TM1 within the context of your existing or evolving business strategies. In order to ensure these opportunities are identified, the service includes a detailed review of the application design as it relates to your proven practices, as well as new ones. The service also ensures the IBM Cognos TM1 application is optimized for current releases of complementary applications, and identifies opportunities to streamline the maintenance and optimize application performance.

How the IBM Cognos TM1 Performance Optimization health check drives better ROI

IBM Cognos TM1 Performance Optimization Health Check provides a complete view of all opportunities offered by IBM Cognos TM1 features, enabling you to ensure better return on your application investment. The service enables you to:

- Ensure the long term value of your IBM Cognos TM1 investment
- Mitigate any risks around updates and migrations

- Reduce overall cost of maintaining and updating the application
- Optimize your application investment through hardware and configuration upgrades
- Acquire a detailed understanding of how IBM Cognos TM1 fits with you data, business rules, and administration

How the IBM Cognos TM1 Performance Optimization health check works

The process begins with an information- and requirements-gathering phase, completed by Cognos consultants. The consultants will then review your current hardware and configuration, along with the application structure related to cubes, metadata and business rules. The consultants also look at data integration and dimension governance along with your administration and maintenance management practices.

Cognos consultants will deliver a detailed report outlining key findings, opportunities, risks, and information related to product release lifecycle, application performance, and recommendations to reduce operating cost of the application. Cognos will perform a holistic review of your business strategy and offer recommendations on leveraging your investment in IBM Cognos TM1 and other Cognos products that align with your business strategy.

What you get with the IBM Cognos TM1 Performance Optimization health check

To begin, the Cognos consultant will:

- Connect to your IBM Cognos TM1 application
- Conduct interviews with your IBM Cognos TM1 administrator and key business stakeholders to gain an understanding of current business strategy, business pain points and business processes

Proven methodology leads to successful implementations

The IBM Cognos TM1 Review work package work package is delivered as a part of the proven Cognos Solutions Implementation Methodology (SIM). This process was designed to ensure successful and repeatable Cognos

IBM Cognos Guardian Services

Internal teams or partners implementing a Cognos solution can benefit from vendor-specific guidance and technical knowledge to ensure total project success. IBM Cognos Guardian Services provide this valuable expertise. The IBM Cognos TM1 Performance Health Check is just one offering in the wide range of IBM Cognos Guardian Services work packages.

Guardian Services were developed to provide Cognos expertise at critical points of your implementation. They work by allowing you to choose specific services, or work packages, as required, to complement your existing capabilities and project requirements. This helps you protect your software investment, and enables you to:

- Reduce risk
- Realize business value and maximize ROI
- Enable faster adoption

Working with Your Technical Account Manager

Guardian Services allow you to make use of Cognos Technical Account Managers (TAMs). TAMs are technical resources with deep expertise in Cognos technology, performance management, implementation and best practices, and can help you navigate through the available service offerings, while leveraging Cognos resources, tools, and proven practices.

The TAM helps you maximize your valuable application investment, helping you:

- Manage risk to facilitate Cognos implementation success
- Transform business requirements into tangible solutions
- Ensure the correct and expedient resolution of any support issues

deployments. It's a step-by-step guide used throughout the implementation lifecycle by Cognos consultants, partners, and customers around the globe to efficiently and successfully implement Cognos solutions. The Cognos SIM is based on five project phases — **Analyze, Design, Build, Deploy, Operate** — and incorporates a project management component. The IBM Cognos TM1 Performance Health Check is delivered at the **Operate** phase of this lifecycle.

Contact us

For more information about how Cognos Professional Services can assist you with your Cognos implementation or migration, contact your local Service Manager or Account Manager.

To have a local Service Manager contact you, fill out the Services Request form on our Web site: <http://support.cognos.com/en/consulting/about/request.html>

Email: ProfessionalServices@cognos.com

About Cognos, an IBM company

Cognos, an IBM Company, is the world leader in business intelligence and performance management solutions. It provides world-class enterprise planning and BI software and services to help companies plan, understand and manage financial and operational performance. Cognos was acquired by IBM in February 2008. For more information, visit www.cognos.com.