

IBM Cognos Go! Mobile Installation and Configuration

IBM Cognos 8 Go! Mobile extends the value of your IBM Cognos 8 Business Intelligence by providing users with access to timely, secure, and personalized information on their wireless devices. Because so much of your critical workforce is mobile, getting the installation and configuration of this application right, and getting it done in time, is critical to your business success.

What is the IBM Cognos Go! Mobile Installation and Configuration work package?

As one of the Realize work packages under **IBM Cognos Guardian Services**, the IBM Cognos Go! Mobile Installation and Configuration work package assists you in assessing your client and server environments, enabling your user community to securely receive and interact with reports and analysis through mobile devices. With this work package, Cognos consultants with a deep understanding of mobile technology, best practices and mobile application architecture offer you assurance of the reliable installation and configuration of your Cognos Go! Mobile application.

How IBM Cognos Go! Mobile Installation and Configuration drives better ROI

The IBM Cognos Go! Mobile Installation and Configuration work package helps ensure your mobile deployments are installed and configured on time, and within your designated budget. Such implementations require additional knowledge of devices and back end infrastructure; and the Cognos consultants offer this knowledge, helping you to protect your software and infrastructure investment. The return on investing in IBM Cognos Go! Mobile pays off both now and in the future because of its valuable knowledge transfer to your implementation team.

How Cognos Go! Mobile Installation and Configuration works

Cognos provides qualified consultants with the technical expertise and experience to perform critical installation tasks, including:

- Validate environment as per initial assessment
- Install and configure IBM Cognos Go! Mobile Server in Cognos 8 environment

- Install IBM Cognos Go! Mobile rich client onto mobile devices
 - User initiated Over The Air (OTA) installation via URL
 - OTA push installation using a mobile software management tool, so no end user interaction is required.
- Test IBM Cognos 8 reports identified in the assessment on a mobile device
- Upon successfully testing of reports, enable automatic synchronization and schedule mobile report delivery (if required)
- Provide knowledge transfer regarding IBM Cognos 8 Go! Mobile end user functionality, security and best practices for deployment

What you get with the IBM Cognos Go! Mobile Installation and Configuration work package

The IBM Cognos 8 Go! Mobile Installation and Configuration work package guarantees the successful implementation of IBM Cognos 8 Go! Mobile within your environment. If your team doesn't have direct knowledge of the mobile infrastructure, Cognos consultants guide you through the configuration process to ensure success. By the end of the service engagement, your IT team will have gained an understanding, comfort level and confidence with the IBM Cognos 8 Go! Mobile implementation, as demonstrated through a well-defined, all encompassing process.

Proven methodology leads to successful implementations

The IBM Cognos Go! Mobile Installation and Configuration work package is delivered as a part of the proven IBM Cognos Solutions Implementation Methodology (SIM). This process was designed to ensure successful and repeatable Cognos deployments. It's a step-by-step guide used throughout the implementation lifecycle by Cognos consultants, partners, and customers around the globe to efficiently and successfully implement Cognos solutions. The IBM Cognos SIM is based on five project phases — **Analyze, Design, Build, Deploy, Operate** — and incorporates a project management component.

IBM Cognos Guardian Services

Internal teams or partners implementing a Cognos solution can benefit from vendor-specific guidance and technical knowledge to ensure project success. IBM Cognos Guardian Services provide this valuable expertise. IBM Cognos Go! Mobile Installation and Configuration is just one offering in a full range of IBM Cognos Guardian Services work packages.

Guardian Services were developed to provide Cognos expertise at critical points of your implementation. They allow you to choose specific services or work packages, as required, to complement your existing capabilities and project requirements. This helps you protect your software investment, and enables you to:

- Reduce risk
- Realize business value and maximize ROI
- Enable faster adoption

Working with Your Technical Account Manager

Guardian Services allow you to make use of Cognos Technical Account Managers (TAMs). TAMs are technical resources with deep expertise in Cognos technology, performance management, implementation and best practices, and can help you navigate through available service offerings, while leveraging Cognos resources, tools, and proven practices.

The TAM helps you maximize your valuable application investment, helping you:

- Manage risk to facilitate Cognos implementation success
- Transform business requirements into tangible solutions
- Ensure the correct and expedient resolution of any support issues

Contact us

For more information about how Cognos Professional Services can assist you with your Cognos implementation or migration, contact your local Service Manager or Account Manager.

To have a local Service Manager contact you, fill out the Services Request form on our Web site: <http://support.cognos.com/en/consulting/about/request.html>

Email: ProfessionalServices@cognos.com

About Cognos, an IBM company

Cognos, an IBM Company, is the world leader in business intelligence and performance management solutions. It provides world-class enterprise planning and BI software and services to help companies plan, understand and manage financial and operational performance. Cognos was acquired by IBM in February 2008. For more information, visit www.cognos.com.