



COGNOS REVIEW SERVICE

LEVERAGE THE EXPERTISE OF CERTIFIED CONSULTANTS DURING THE MOST IMPORTANT POINTS OF YOUR COGNOS IMPLEMENTATIONS

During your path to successful Cognos implementations you may come to points during which Cognos expertise, recommendations, and proven practices can significantly reduce risk and uncertainty for your projects and uncover untapped potential. There may also be times when you prefer to have experienced guidance before moving on to a new phase in your project lifecycle. These are critical points leading to your success, and Cognos Consulting is here to help.

Common areas for review during the Cognos Review Service include:

consultants formulate tailor-made recommendations and opportunities for improvements so that you get the most out of your Cognos solution. During the knowledge transfer you will also learn about proven practices tailored to your environment.

TECHNICAL REVIEW

Architecture – Evaluates the available hardware and how it can be configured and loaded to support such functionality requirements as load balancing, fail-over, and future capacity. We also look at testing requirements to ensure all components are configured to your specifications.

Data Assets – Examines the various data sources, including design considerations and possible database optimization.

Security – Examine the current defined infrastructure with specific focus on Access Manager, third party authentication tools, LDAP maintenance, and backup and recovery.

APPLICATION REVIEW

Modeling – Conduct pointed in-depth reviews of Framework Manager models, dimensional model strategies, and/or planning models.

Pre-development Review – An in-depth review of report design and requirements, queries, and/or financial applications. Special consideration will be placed on recommending and differentiating report delivery with utilizing the different Studios in Cognos 8 BI. We recommend utilizing this service before beginning your application project as well as throughout the project at key milestones.

Cognos SIM Milestones – We will perform a review at critical points in the application of the Cognos SIM. These reviews will ensure that you are on track with your development and are able to utilize our proven practices. Key components to the application development will be

	Analyze	Design	Build	Deploy	Operate
Technical Review	Requirements Validation		Architecture		
			Data		
			Security		
Application Review	Requirements Validation		Modeling		
		Reports, Queries, Financial Applications			
Operations Review	Requirements Validation	Integration			
		Administration/Maintenance			
		User Support Strategies			

EACH REVIEW IS UNIQUE

You may need a technical review of your existing infrastructure and performance management application, which may encompass business intelligence (BI) and enterprise planning; pre-application or periodic reviews at critical milestones throughout an implementation; and/or a review in preparation for upgrading your infrastructure. Your project may be led by you, Cognos, or a Cognos Services Partner.

In any case, one of our senior consultants will spend time with you in your environment, providing customized assistance and hands-on guidance to meet your specific technical or business requirements. Drawing on the proven Cognos Solutions Implementation Methodology (SIM) and a wealth of experience in similar projects, our



THE NEXT LEVEL OF PERFORMANCE™

targeted, such as proper design, application testing, and effective deployment strategies. These reviews fit well into any project, whether your own or through one of our services partners.

OPERATIONS REVIEW

Integration – Examine and recommend proven practices in regards to security strategies and integration with other 3rd party portals.

Administration and Maintenance – Review current backup and recovery procedures, system administration, security and authorization, and operations procedures.

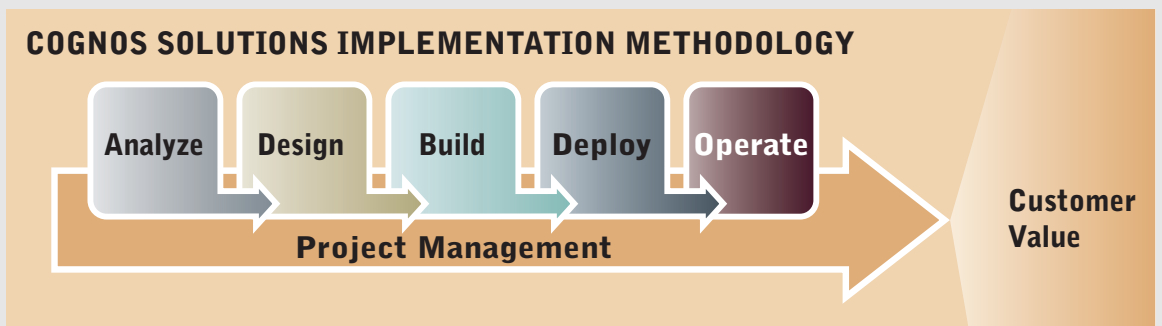
User Support Strategies – Provide proven practices for setting up an internal user support structure.

PROVEN METHODOLOGY LEADS TO SUCCESSFUL IMPLEMENTATIONS

Your team can benefit by leveraging our methodology and our technical and conceptual expertise. Used by our customers, partners and employees around the globe, the Cognos Solutions Implementation Methodology (SIM) is a step-by-step guide to conduct a complete development lifecycle. The Cognos SIM is based on the five familiar project phases — *Analyze, Design, Build, Deploy, Operate* — and includes a project management layer.

This repeatable, scalable implementation methodology features proven tools, guidelines, templates, techniques, role definitions and more for the activities, tasks and deliverables in each phase. The project management function helps project managers to complete all planning tasks and to monitor and manage all activities, outcomes, risks, schedules and budgets.

The Cognos Review Service provides expertise at critical milestones throughout the entire methodology.



FOR MORE INFORMATION

Contact your local Cognos representative to discuss the details of this services offering. The length of the review service will vary according to the scale and complexity of your organization's needs. Each customer's requirements are unique and the amount of time we spend with you will depend on the overall goals of your specific review. Your local services manager will be able to provide you with a plan for this service based on your specific needs.

For more information, visit <http://support.cognos.com> or email us at gcs@cognos.com.



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