



COGNOS INSTALLATION SERVICE

**GAIN THE FASTEST TIME TO SUCCESS
WITH EXPERT CONSULTING SERVICES**

The Cognos Installation Service is an expert consulting service offering to get customers to a complete initial software deployment in the fastest, most cost effective way possible. It draws on years of Cognos deployments, methodologies, and proven practices expertise learned from prior successful engagements.

This service includes five components needed to ensure a successful environment:

- **Installation Planning** – application and technical requirements, onsite service details and system infrastructure details
- **Installation** – on a single server or multiple servers, based on the environment
- **Configuration** – complete configuration of your Cognos solution infrastructure based on your needs and architecture
- **Environment Testing** – follow a comprehensive test plan to ensure all components are operating optimally and cohesively working together
- **Knowledge Transfer Session** – providing documentation for your team about your environment with recommended next steps

INSTALLATION PLANNING

Cognos assists clients with rigorous installation planning. We address critical factors including:

- Hardware sizing
- Operating system requirements
- System resources requirements
- Storage requirements
- Networking requirements

Cognos provides advice regarding the optimal set of hardware, operating systems, and system resources. Our recommendation is tailored to your role and use patterns for project development and end-use deployment. Our installation planning deliverable encompasses a robust installation test plan.

COGNOS INSTALLATION

The Cognos Installation Service delivers a rapid performance management installation, which may encompass business intelligence (BI) and enterprise planning, using the Cognos Solutions Implementation Methodology (SIM) according to your environment — from single departmental implementation to complex enterprise wide deployments. You benefit from the proven practices and collective technical and implementation experiences in deploying Cognos solutions to large and small enterprises.

Cognos consultants will install Cognos software according to the installation plan.

CONFIGURATION

Following the installation, we configure your Cognos solution environment to meet the specific needs of your organization. Our configuration deliverable includes configuring each Cognos solution components in your environment and integrating into any existing infrastructure.

ENVIRONMENT TESTING

Once the configuring of the environment is complete, we perform a series of tests in accordance with the installation test plan. We test that all components are working properly and cohesively among all the available Cognos solution servers. This can range from a simple single server test to a multi-server global environment test.

We execute a comprehensive test plan that includes the Cognos solution environment, security, user access, and integration points. This test plan also provides a load test using Cognos supplied sample data to ensure that processing requests are cohesively working together among all the available Cognos solution servers.



THE NEXT LEVEL OF PERFORMANCE™

KNOWLEDGE TRANSFER SESSION

Status documents are presented to the project team for your specific conditions. These include configuration and deployment reports for your environment, development/integration, security, QA and production architecture, and recommended next steps. These documents ensure efficient transfer of knowledge and faster adoption of your Cognos solution.

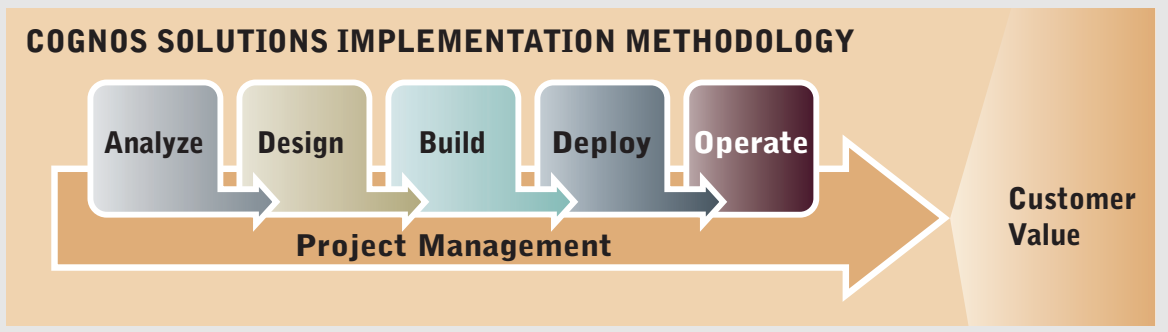
DELIVERY TIME

Cognos Consulting will work with you to scope your requirements based on your environment. This installation could vary depending on the number of servers, operating system, application infrastructure software, and other variables.

PROVEN METHODOLOGY LEADS TO SUCCESSFUL IMPLEMENTATIONS

Your team can benefit by leveraging our methodology and our technical and conceptual expertise. Used by our customers, partners and employees around the globe, the Cognos Solutions Implementation Methodology (SIM) is a step-by-step guide to conduct a complete development lifecycle. The Cognos SIM is based on the five familiar project phases — *Analyze, Design, Build, Deploy, Operate* — and includes a project management layer.

This repeatable, scalable implementation methodology features proven tools, guidelines, templates, techniques, role definitions and more for the activities, tasks and deliverables in each phase. The project management function helps project managers to complete all planning tasks and to monitor and manage all activities, outcomes, risks, schedules and budgets.



FOR MORE INFORMATION

For more information on how Cognos Consulting can help you with your Cognos installation project, contact your local Cognos representative, visit <http://support.cognos.com/>, or email us at gcs@cognos.com.



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